

PRIVACY CASE NOTES

Unauthorised database access - IPP 2, IPP 3, IPP 4

A person complained that officers in an organisation had accessed a database without authorisation and had disclosed information found on that database.

The organisation conducted an audit and provided this Office with evidence that the organisation had taken reasonable steps to protect the information it held.

The Complainant alleged that the organisation had failed to take reasonable steps to ensure the information it holds is accurate, complete and up-to-date and that the organisation had disclosed information about him without authorisation. It was decided that it was not possible to conclude that the source of the disclosure was a person who had accessed the database. The Deputy Commissioner found that there had been no unauthorised disclosure.