

FREEDOM OF INFORMATION CASE NOTES

Seeking to correct personal information ***Information Act s.34, s.35***

The complainant had been refused correction of documents in the manner sought. The organisation acknowledged that the information it held was incorrect, advised the complainant that some records had been amended and others deleted, and prepared a statement to be placed in the complainant's records. The complainant sought the insertion of an alternative statement in all relevant records.

The Acting Commissioner considered that the organisation had provided adequate reasons why the correction should not be made as requested by the complainant, but there was sufficient *prima facie* evidence for the complainant's view that the statement should include detail. He referred the matter of the wording to mediation unless it was first resolved between the parties.