

PRIVACY CASE NOTES

Access to Personal Files - IPP 2 and IPP 4

The Complainant worked for an organisation that provided a service that involved collecting personal information of members of the public. The Complainant accessed the services of the organisation in a personal capacity, and provided the organisation with his sensitive personal information.

The Complainant alleged that he started to experience bullying in the workplace by a co-worker who had inappropriately accessed his personal information. He produced a log sheet of the relevant computer system that showed a number of his co-workers had accessed his personal information in that system.

The Complainant submitted that his personal information had been used for an unauthorised purpose (to bully him at work) in breach of IPP 2, and that the organisation had failed to take adequate steps to keep his information secure in breach of IPP 4. The Complainant's case succeeded at the *prima facie* stage, and the matter was referred to mediation but is waiting on two related investigations to be completed before it can progress further.