

PRIVACY CASE NOTES

Personal information shared within work organisation - IPP 2, IPP 5

The Complainant reported anti-social behaviour in her community to her local Council. The Council sought to take action in relation to the anti-social behaviour. The Complainant alleges that one of the Council's staff made a comment to her that showed they knew that she was the complainant. The Complainant alleged that the fact that her identity had been passed on to this council worker was unnecessary and was in breach of IPP 2. It was apparent that the Council had internal discussions about the complaint in the course of responding to it, and that those discussions included mention of the Complainant's name. The *prima facie* decision maker formed the view that the organisation had used the Complainant's information for the purpose for which it had been collected, namely to deal with the anti-social behaviour, and as a result there was no breach of the IPPs.

The Complainant also argued that the organisation had failed to make available to the public and to her in particular a document in which it clearly expresses its policies for managing personal information, in breach of IPP 5. While it appeared that the organisation had inadvertently failed to include one of its policies in an email to the Complainant, the policy was generally available on its website (subject to occasional server difficulties) and there was therefore no breach of IPP 5. The complaint was dismissed.